Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty

DE 21-049

Reliability Enhancement Program and Vegetation Management Program – Calendar 2020 Annual Report and Reconciliation and Rate Adjustment

Staff Data Requests - Set 1

Date Request Received: 4/1/21

Request No. Staff 1-1

Date of Response: 4/12/21

Respondent: Joel Rivera

Anthony Strabone Heather Green

REQUEST:

Re: Testimony of Heather Green, Joel Rivera, and Anthony Strabone, dated March 15, 2021 at Bates 14, and Attachment A at Bates 22. Please provide the following information involving the Bridge Street bare wire replacement project:

- a. A detailed explanation describing the causes for the increase in per mile costs from the estimated \$380,000 to \$778,162, including material charges and tree trimming costs.
- b. The detailed original estimate of the project used to prepare the costs estimated in the 2020 proposed REP plan.
 - i. Indicate and quantify where the increased material and labor costs occurred by each major installation i.e. pole sets, tree trimming, installation of spacer cable.
- c. If one of the purposes of the bare wire replacement program is to reduce tree trimming costs and reduce the overall trim zone (6' open wire vs. 2' spacer cable footprint) why were tree trimming costs of \$117,000 incurred for this project?
- d. Business Case.
- e. Change Order Forms.
- f. Work orders and work order detail related to the Bridge Street project including work order #301946-01003.
- g. Project Closeout Report.

RESPONSE:

a. The Company reduced the amount of bare wire replacement to offset a higher than expected investment in the Bridge Street project. The higher costs for the Bridge Street project were driven by increased per mile costs, increased material charges, and total tree trimming costs.

The following is a summary of the drivers that led to an increase in per mile costs from the estimated \$380,000 to an actual of \$778,162:

- An estimated \$380,000 per mile was used in the REP proposal to estimate the costs associated with the Bridge Street project. The Company later increased this estimate to \$450,000 per mile after a review of recent and similar completed jobs, but this change occurred after filing of this REP proposal.
- The original investment grade estimate also assumed a total distance of 1.2 miles and did not include the installation of a new loadbreak switch to allow better sectionalizing and switching flexibility in the area. The installation of the loadbreak switch resulted in an increase of approximately \$30,000. Upon completion of detailed engineering design, review of contractor bids, tree trimming estimates, contractor oversight and traffic control, the actual cost per mile estimate was updated to \$510,352 and the total distance was corrected to 1.38 miles.
- Actual direct contractor labor charges increased by \$6,841 after the Town of Salem requested the Company to relocate facilities along Bridge St to support a road improvement project.
- Actual direct contractor oversight charges increased by \$4,258 which was more than anticipated.
- Actual direct traffic control charges increased by \$16,744. The original estimate assumed that two officers would be used but at certain times three officers were needed to safely route motorists through the construction zone.
- Actual direct tree trimming charges increased by \$77,479 which was more than anticipated.
- Actual direct material charges increased by \$71,492, mainly due to rising material costs.
- Actual direct internal labor increased by \$3,085 which was more than anticipated.
- Additional direct environmental consulting services were required to support this job and resulted in an increase of \$4,178.
- The increase in these direct charges listed above resulted in a total increase of \$44,172 of indirect burden charges.
- The increase in these direct and indirect charges listed above totaled \$228,248 and resulted in a total actual spend of \$933,800 or \$676,667 per mile for 1.38 miles of reconductoring. This amount per mile is different from the \$778,162 amount listed in the direct testimony of Heather Green, Joel Rivera, and Anthony Strabone, dated March 15, 2021, at Bates 014, Line 7, because this figure assumes 1.2 miles of reconductoring.
- b. Please refer to a. above.
- c. The purpose of the bare wire replacement program is not to reduce tree trimming cost or to reduce the overall trim zone. The correlating vegetation and reconductoring related goals are to reduce tree caused interruptions in tree outage prone areas where it is too costly to rely on vegetation management practices alone.

Through the improved configuration, narrowing footprint and insulation, circuit performance is improved given the protection gained against incidental tree contact at the end of the trim cycle and contact resulting from branches falling from above or outside the trim zone.

The Puc 307.10 clearance corridor is the same, 15', 8', and 10' regardless of the line type, configuration, insulation, or age. The clearance corridor is not reduced for new construction. New construction often creates a new corridor as we are upgrading to taller poles. Taller poles means a new corridor in a taller location and often means tree removals to create this corridor. The clearance corridor require 8' to the primary whether it is located on a cross arm or at the pole in spacer configuration.

- d. Refer to Attachment Staff 1-1.d.pdf for business case and capital project expenditure form.
- e. See Attachment Staff 1-1.d.
- f. Refer to Attachment Staff 1-1.f.xlsx for work orders and work order detail related to the Bridge Street project including work order #301946-01003.
- g. See Attachment Staff 1-1.d.



Capital Project Business Case

Docket No. DE 21-049 Attachment Staff 1-1.d Page 1 of 12

2020

NOTE: This form is required for planned Growth, Regulatory Supported, and Discretionary projects as well as combined blanket projects for Safety and Mandated with Growth, Regulatory Supported, and Discretionary Projects with a spend greater than \$100,000 and all unplanned projects. All other Project types can utilize the Capital Expenditure Application Form.

Expenditure Appli			
	Project Overview		
Project Name:	Bare Conductor Replacement Program	Date Prepared:	1/30/2020
Project ID#:	8830-2046	Cost Estimate:	\$1,700,000
Project Sponsor:	Charles Rodrigues	Project Start Date:	1/1/2020
Project Lead:	Anthony Strabone	Project End Date:	12/31/2020
Prepared By:	Joel Rivera	Planned or Unplanned Projects:	☑ Planned☐Unplanned
Project Type (click appropriate boxes):	☐ Safety ☐ Mandated ☐ Growth ☒ R	egulatory Supported Disc	retionary
Spending Rationale:	☐ Growth ☐ Improvement ☐ Replenish	ment	
	Project Scope Stater (Insert the scope of work, major deliverables,		
line sections between the	mary overhead bare conductors with 477 aluming substation and the first protective device (Zone 2) will be considered and prioritized based on reliable.	1) are prioritized. Reconductor	to tree contact. Overhead ing beyond the first
	strategy includes the replacement of approximate than and Mammoth Rd Pelham.	ely 4 miles of bare wires along	Bridge St Salem, Nashua
/I	Background rt description of current operational arrangement.		
Bare mainline primary co outages that are too costly. The application of spacer performance during wind end of the trim cycle and. This project is part of the	enductors are targeted for replacement with space of to rely on vegetation management practices also cable, a covered conductor resistant to tree related y and stormy conditions as well as affording protocontact resulting from branches falling from about reliability enhancement program and is consistent the "Settlement Plan") that was approved by the Control of the store of the settlement Plan" that was approved by the Control of the settlement Plan" that was approved by the Control of the settlement Plan".	r cable. Spacer cable is installed to mitigate feeder lockouts a sed outages, significantly improved the ction against incidental tree-converted the trim zone.	ed in areas prone to tree and frequent interruptions. wes mainline circuit conductor contact at the
	Recommendation/Obj	ective	
	(Insert the unique problem this project		
The main objective of this by minimizing tree related	s strategy is to improve storm resiliency and impose d interruptions on the circuit mainline.	rove or maintain reliability perf	ormance of the Company
	Alternatives/Optio	ns	
(Describe all	reasonably viable alternatives. Discuss the viab		s if rejected)
	is not preferred given the regulatory impact of n as where considered but ultimately rejected given s.		
A SECTION A	Financial Assessment/Cost	Estimates	



Capital Project Business Case

Docket No. DE 21-049 Attachment Staff 1-1.d Page 2 of 12

2020

(Double click embedded excel file to update; include contingency allowance in excel file) **Next Anticipated Test** Was this Capital Project ⊠ Yes Year 2021 included in the current □ No year's Board Approved **Budget?** Regulatory Lag □Less than 6 Months □6-12 Months □1 to 3 years □Greater than 3 years (Click appropriate box) Category **Total Already** 2020 2021 Beyond Total Approved 2021 Internal Labor \$50,000 Materials \$550,000 Equipment Contractor/ \$1,100,000 Subcontractor Burden **AFUDC Total Project Cost** \$1,700,000 **Unlevered Internal Rate** Click here to enter text. of Return: **Basis of Estimate:** This estimate is of investment grade. A conceptual grade estimate will be provided upon completion of detailed design. Estimates are based on historical program spend. For materials, equipment, and construction requiring Engineering drawings please specify the percent complete:

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m	244	1			21	ú.			I

Key Milestone Description	Forecast Start Date	Forecast End Date
Detailed Design Bridge St	1/1/2020	3/1/2020
Detailed Design Nashua Rd	3/1/2020	5/1/2020
Detailed Design Burns/Nashua Rd	5/1/2020	7/1/2020
Construction Bridge St	5/1/2020	8/1/2020
Construction Nashua Rd	7/1/2020	10/1/2020
Construction Burns/Nashua Rd	8/1/2020	11/1/2020

Risk Assessment

(Please describe the risk of not completing the project)

Maintaining a favorable relationship with state regulators is important to the Company's future success. Poor performance as measured by reliability goals and customer complaints to the regulator stresses this relationship and results in reduced credibility. This project has a risk score of 42.

Trade Finance

(Is there a possibility to apply trade finance products to this project? See Capital Planning for further clarification)

Unknown



Capital Project Business Case

Docket No. DE 21-049 Attachment Staff 1-1.d Page 3 of 12

2020

Supporting Documentation

(Reference drawings, condition assessment reports, vendor quotations, etc. Attach document or where possible include hyperlink to file located on shared server or SharePoint)

Refer the Settlement Agreement in Docket No. DE 13-063, as modified in Docket No. DE 16-383.

Please reference the following supporting documents:

Reliability Enhancement Plan and Vegetation Management Plan for Calendar Year 2020

Bridge St.pdf

Burns-Mammoth Rd.pdf

Nashua Rd.pdf

2020 REP Projects - Outage History and Reliability Benefits.pdf

Approvals and Signatures 1

		Approved By:		
Role	Approval Authority Limit	Name	Signature	Date
Manager / Staff (requisitioner/buyer):	Up to \$25,000	Anthony Strabone Mundger, Blechric Engineering	ballian Hoters	63/04/8020
Senior Manager: :	Up to \$50,000		V	7.77
Senior Director/Director:	Up to \$250,000	Charles Rodrigues Director, Engineering (O Rodigues	2/25/2020
Senior Vice President/ Vice President	Up to \$500,000	Richard MacDonald Vice President, Operations	helen the sur	2/21/2020
State President:	Up to \$500,000	Susan Fleck President, NH	Ch-	2/26/2020
Regional President:	Up to \$3,000,000	James Sweeney President, East Region	Joseph	2(26/2020
Corporate - Sr VP Operations:	Up to \$5,000,000			
Corporate - Exec Team Member (CEO, CFO, COO, Vice Chair):	Over \$5,000,000		0	
Finance (East) – Vice President, Finance & Administration	All Requests	Peter Dawes VP, Finance & Administration		

¹ Approvals for work orders and purchase orders are subject to the limits set forth in the Approval Limits of Authority Policy owned and amended from time to time by the corporate procurement group.



Capital Project Expenditure Form

Docket No. DE 21-049 Attachment Staff 1-1.d Page 4 of 12

2020

Project Name:	Bare Conductor Replacement Program				
Financial Work Order (FWO):		Project ID #:	8830-2046		
Requesting Region or Group:	Granite State Electric Co.	Date of Request (MM/DD/YY):	1/10/2020		
Project Sponsor:	Charles Rodrigues	Project Start Date:	1/1/2020		
Project Lead:	Anthony Strabone	Project End Date:	12/31/2020		
Prepared by:	Joel Rivera	Requested Capital (\$)	\$1,700,000		
Planned or Unplanned Projects:	⊠ Planned □Unplanned	ı			
Project Type: (Click appropriate boxes)	☐ Safety ☐ Mandated	☐ Growth	Supported Discretionary		
Spending Rationale:	☐ Growth ☒ Improveme	nt Replenishment			

Details of Request

Project description

This strategy replaces primary overhead bare conductors with 477 aluminum spacer cable in areas prone to tree contact. Overhead line sections between the substation and the first protective device are prioritized. In 2020 the scope of this strategy includes the replacement of approximately 4 miles of bare wires along Bridge St Salem, Nashua Rd Pelham, Burns Rd Pelham and Mammoth Rd Pelham.

Is this project growth or customer connection related? If "yes", list the specific locations and how expenditure aligns with customer expansion objectives.

No

Please describe any permitting requirements, environmental impacts, or resulting performance obligations that may or may not result from this expenditure?

Permitting and/or Easement requirements will be undertaken during detailed design activities as applicable.

Will there be assets, greater than \$5,000, currently in service removed as a result of this expenditure?

GUIDANCE: If yes, please detail the specific assets that will be removed:

- 1. Original Cost of Plant to be removed (if known):
 - 2. What is the replacement cost of the plant being removed (if original cost not known)?
 - 3. Original Work Order of Plant to be removed (if known):
 - 4. Is the Plant being removed reusable?
 - 5. What is the year of original installation of the plant being removed

Yes. As part of this project poles and overhead wires will be removed along the reconductored sections. Replacement costs will be determined during detailed design activity. The plant being removed is not usable. Answers to questions 1, 3 and 5 are unknown at this time.

What alternatives were evaluated and why were they rejected?

Other bare conductor areas where considered but ultimately rejected given the higher benefit of reliability estimates for preferred reconductoring candidates.

What are the risks and consequences of not approving this expenditure?

Maintaining a favorable relationship with state regulators is important to the Company's future success. Poor performance as measured by reliability goals and customer complaints to the regulator stresses this relationship and results in reduced credibility.





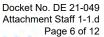
Liberty Utilities Capital Project Expenditure Form

2020

Please describe how Health,	Safety and Security	concerns and impacts as a	result of this expenditure been
addressed.			The state of the s

Health, Safety and Security will be addressed using Engineering designs/controls during the detailed design

process ir applicable.			
Are there other pertinent de	etails that may affect the de	cision making process?	
None			
Complete the Financial Sum Project is less than Project category is		ss Case Form not required)	
Financial Summary			
Next Anticipated Test Year		Was this Capital Project included in the current year's Board Approved	☐ Yes
	Act of the Control of the Control	Budget?	
Regulatory Lag (Click appropriate box)	☐ Less than 6 months ☐6 -	- 12 months □1 – 3 years □Gr	eater than three years
Which regulatory constructs will be used for recovering this capital spend?			
Please Specify Basis of Estimate	□Fixed or Firm Price □Est details)	imate – Internal □Estimate – E	external DOther (specify
For materials, equipment, and construction requiring Engineering drawings please specify the percent complete: ¹	Click here to enter text.		
Category	Current Year	Future Years	Authorized Amount (to be filled in by Corporate)
Cost of Design & Engineering (\$)			
Cost of Materials (\$)			
Cost of Construction (\$)			
External Costs (\$)			
Internal Costs (\$)			
Other (\$)			
AFUDC (\$)			
Total Project Costs (\$)	\$1,700,000		



2020



		Approved By:		
Role	Approval Limit	Name	Signature	Date
Manager / Staff (requisitioner/buyer):	Up to \$25,000	Anthony Strabone Manager, Electric Engineering	billiony Staters	05/4/2020
Senior Manager:	Up to \$50,000	11,00		
Senior Director/Director:	Up to \$250,000	Charles Rodrigues Director, Engineering	Ca Rodinarios	2/25/2020
Senior VP/VP:	Up to \$500,000	Richard MacDonald Vice President, Operations	Julillian Il	2/20/2021
State President:	Up to \$500,000	Susan Fleck President, NH	W	2/26/20:
Regional President:	Up to \$3,000,000	James Sweeney President, East Region		2/26/202
Corporate – Sr. VP Operations:	Up to \$5,000,000)//	
Corporate - Exec Team Member (CEO, CFO, COO, Vice Chair):	Over \$5,000,000			
Finance (East) – Vice President, Finance & Administration:	All Requests	Peter Dawes VP, Finance & Administration		

Capital Project Expenditure Form

ⁱ For Best Practices on estimating project contingencies please see the Capital Policy.

ii Approvals for work orders and purchase orders are subject to the limits set forth in the Approval Limits of Authority Policy owned and amended from time to time by the corporate procurement group.



Baseline Schedule (BL)

N/A

Change Order Form

DE 21-049
Exhibit 2
Docket No. DE 21-049
Attachment Staff 1-1.d
Page 7 of 12

	Pro	oject Overvie	ew			
dget Increas	e to fund project to accon	nmodate worl	k associated	with Bare Cond	uctor Replacei	ment Program
8830-2046	0-2046 Project Name:					ctor Replacem
Budget Inc	crease		Date Prep	pared:	07/27/2020	
8830-2046	5-01	Financial (FWO):	Work Order	Various		
Charles Ro	odrigues		Revised S	tart Date:		
Anthony S	trabone		Revised E	End Date: ⁱⁱ	12/31/2020	
Anthony S	strabone		Change T	'ype ⁱⁱⁱ	x In Scope [☐ Out of Scop
⊠ Yes □	 ✓ Yes □ No If No is Selected, Please specify source of Project 					-
Double click					excel file)	
Category					-	Total
actor						
	44 700 000			÷000 000	42.500	200
	\$1,700,000			\$800,000	\$2,500	,000
ge	stimate based on revised o	<i>engineering d</i> driven by two	lesign, etc) factors. Fi	est is the carry ov	er costs and as	ssociated
	Budget Inc 8830-2046 Rudget Inc 8830-2046 Charles Ro Anthony S Anthony S Ouble click Charles Ro Anthony S Anthony S Anthony S Example 1 Anthony S Anthony S Anthony S Anthony S Anthony S	Budget Increase 8830-2046-01 Charles Rodrigues Anthony Strabone Anthony Strabone ✓ Yes ☐ No Financial As Double click embedded excel file to u Original Project Value \$1,700,000 ternal ge Provide brief explanation of estimate based on revised of the state of the stat	Budget Increase 8830-2046-01 Charles Rodrigues Anthony Strabone Anthony Strabone ✓ Yes ☐ No Financial Assessment/Coo Double click embedded excel file to update; include Original Project Value Previous A Char \$1,700,000 ternal ge Provide brief explanation on basis of the estimate based on revised engineering a	Budget Increase Budget Increase Budget Increase Budget Increase Budget Increase Budget Increase Brinancial (FWO): Charles Rodrigues Anthony Strabone Anthony Strabone Change T If No is Some specify some funds in the	Budget Increase Brinancial Work Order (FWO): Charles Rodrigues Anthony Strabone Revised End Date: Anthony Strabone Change Typeiii If No is Selected, Please specify source of fundsiv Financial Assessment/Cost Estimates Double click embedded excel file to update; include contingency allowance in except the property of the property	Budget Increase Date Prepared: O7/27/2020 8830-2046-01 Financial Work Order (FWO): Charles Rodrigues Revised Start Date: Anthony Strabone Revised End Date: If No is Selected, Please specify source of funds volume Financial Assessment/Cost Estimates Double click embedded excel file to update; include contingency allowance in excel file) Original Project Value Previous Approved Current Change Order Amount Charges Current Change Order Amount Strabono Strabono Financial Assessment/Cost Estimates Could be click embedded excel file to update; include contingency allowance in excel file)

New Forecast (NF)

N/A

Variance (BL - NF)

N/A



Change Order Form

DE 21-049
Exhibit 2
Docket No. DE 21-049
Attachment Staff 1-1.d
Page 8 of 12

Approvals and Signatures^v

Approved By:						
Role	Approval Authority Limit	Name	Signature	Date		
Manager / Staff (requisitioner/buyer):	Up to \$25,000	Anthony Strabone Manager, Electric Engineering	Anthony Strabons	07/27/2020		
Senior Manager: :	Up to \$50,000					
Senior Director/Director:	Up to \$250,000	Charles Rodrigues Director, Engineering	Charles Rodrigues Date: 2020.07.30 17:28:37 -04'00'			
State President / Senior VP / VP:	Up to \$500,000	Richard MacDonald, VP Operations	Richard Digitally signed by Richard MacDonald Date: 2020.07.31 09:17:24 -04'00'			
Regional President:	Up to \$3,000,000	Susan Fleck President, NH				
Corporate - Sr VP Operations:	Up to \$5,000,000					
Corporate - Exec Team Member (CEO, CFO, COO, Vice Chair):	Over \$5,000,000					

¹ The Financial Work Order Section captures the work order this change falls under when the job was initially set-up

ii The Revised project end date is dependent on changes in scope that may deviate the schedule from the original plan

iii The Change type for In scope or Out of scope changes fall within the following scenario:

[•] In Scope changes are deviations of scope from the original plan and approved budget that align to the original scope of the project but have revised pricing as a result of changes in pricing of labour, materials, and equipment

Out of Scope changes are scope changes that were not originally planned for in the project baselines and approved budget. Examples
of this type of change are related to changes in technology, missed deliverables, a change in the project design altering the scope of the
project, etc.

iv In cases where the project no longer has contingency to cover project change orders, please specify any other sources of funds that would address the project variance (i.e. not executing another project, delaying scope of another project, etc)

^v Approvals for work orders and purchase orders are subject to the limits set forth in the Approval Limits of Authority Policy owned and amended from time to time by the corporate procurement group.

Requesting Region or	Granite State Electric Co.	Date of Closeout	03/10/2021		
Group:		(MM/DD/YY):			
Project Name:	Bare Conductor Replacement	ent Program			
Project ID#:	8830-2046	Requesting Region:	East Region		
Project Lead:	Anthony Strabone	Project Sponsor:	Charles Rodrigues		
Project Status	X In Service C Complete □ Closed				
Project Start Date:	01/01/2020	Project Completion	12/31/2020		
, and the second		Date:			
Requested Capital (\$)	\$ 1,700,000	Expenditure Included in	X Yes		
		Approved Budget?	□No		

Section 1. Approval

Approval of the Project Closeout and Assessment Report indicates an understanding and formal agreement that the project is ready to be closed. By signing this document, each individual agrees all administrative, financial, and logistical aspects of the project should be concluded, executed, and documented as described herein.

Further, by signing this Report, it is accepted that CWIP (FERCAccount 107) should be transferred to Utility in Plant Service (FERC Account 101)

Approver Name	Title	ngnature	Date
Anthony Strabone	Project Lead	Anthony Strabone	03/29/2021
Charles Rodrigues	Project Sponsor	Charles Rodrigues Digitally signed by Charles Rodrigues Date: 2021.03.30 08:28:48 -04'00'	
Mark Parker	Operations Manager		
Phil Greene	Accounting Manager		

Section 2. Final Deliverable/Deployment Checklist

Sponsor to respond to each question. For each "no" response, include an issue in Open Issues section.

Item	Question	Response
2.1	Do you agree that the product and/or service is ready to be deployed?	Yes ⊠ No □
2.2	Do you agree the product and/or service has sufficiently met the stated business goals and objectives?	Yes ⊠ No □
2.3	Do you fully understand and agree to accept all operational requirements, operational risks, maintenance costs, and other limitations and/or constraints imposed as a result of ongoing operations of the product and/or service?	Yes ⊠ No □
2.4	Has the final unitization estimate been provided to Property Accounting?	Yes ⊠ No □

Item	Question	Response
2.5	Do you agree the project should be closed? If no, please explain:	Yes ⊠ No □
	Scale of 1 thru 5; 5 = highest	
	Rate your level of satisfaction with regards to the project outcomes listed below	
2.5	Project Quality	3/5
2.6	Product and/or Service Performance	3/5
2.7	Scope	3/5
2.8	Cost (Budget)	3/5
2.9	Schedule	3/5

Section 3. Project Documentation Checklist

Project Manager Respond to each question. For each "no" response, include an issue in Open Issues section.

Item	Question		Response
3.1	Have project documentation and other items (e.g., Bus iness Case, Project Plan, Charter, Budget Documents, Status Reports) been prepared, collected, filed, and/or disposed?		Yes ⊠ No □
3.3 ⁱ	Were audits (e.g., project closeout audit) completed and results documented for future reference?		Yes ⊠ No □
3.4	Identify the storage location for the follow	ing project documents items:	
Item	Document	Location (e.g., Google Docs, Webspace)	Format
3.4a	Business Case	W:\Engineering\Electric Engineering\Electric Planning Engineering\2 - Planning	⊠ Electronic □ Manual
3.4b	If available, the Final Project Schedule	N/A	☐ Electronic ☐ Manual
3.4c	Budget Documentation and Invoices	W:\Public\Accounts Payable\New Hamps hire	⊠ Electronic □ Manual
3.4d	Status Reports	N/A	☐ Electronic ☐ Manual
3.4e	Risks and Issues Log	N/A	☐ Electronic ☐ Manual
3.4f	Final deliverable	N/A	☐ Electronic ☐ Manual
3.4g	If applicable, verify that final project deliv in 3.4.	erable for the project is attached or storage loc	ation is identified

Section 4. Project Teamⁱⁱ

 $Project\ Manager\ to\ list resources\ specified\ in\ the\ Project\ Plan\ and\ used\ by\ the\ project.$

Name	Role	Type (e.g., Contractor, Employee)
Anthony Strabone	Engineering	Employee
Joel Rivera	Engineering	Employee
William Sullivan	Construction Coordinator	Contractor
Tim Fitzgerald	Construction Coordinator	Contractor

Section 5. Project Lessons Learned

Project Team to identify lessons learned specifically for the project. State the lessons learned in terms of a problem (issue). If available please include a Lesson Learned Log in the attached.. Please summarize the top three issues on the project and the recommended improvements to correct a similar problem in the future.

Problem Statement	Problem Description	References	Recommendation
None	None	None	None

Section 7. Open Issues

Project Manager and Functional Lead to describe any open issues and plans for resolution within the context of project closeout. Include an open issue for any "no" responses in the Final Product and/or Service Acceptance Checklist and the Project Artifacts Checklist sections.

Issue	Planned Resolution
Carry Over costs from previous years	Continue to work with the project team to ensure charges associated with projects that occur near year end are completed in a timely manner so they can be captured in the current budget year and not carryover and impact the upcoming year's budget.

Section 8. Project Cost Summary

 $Project\,Manager\,and\,Functional\,Lead\,to\,provide\,details\,for\,the\,following\,tables.$

Cost Category	1- Budget	2- Actual	3 = 1 -2 Variance
Cost of Design &		\$ 0	
Engineering (\$)			
Cost of Materials (\$)		\$ 257,552.76	
Cost of Construction (\$)		\$ 0	
External Costs (\$)		\$ 1,247,772.19	
Internal Costs (\$)		\$ 3,648.23	
Other (burdens \$)		\$ 661,122.54	
CIAC		\$ 0	
AFUDC		\$ 13,330.66	
Total Project Costs (\$)	\$ 1,700,000	\$ 2,183,426.38	\$ (483,426.38)

Reasons for Variance	Impact
See Change Order#1	\$ 800,000
Cause 2	\$
Cause 3	\$

 $Project\,Manager\,to\,list\,of\,all\,work\,orders\,associated\,with\,project\,that\,should\,be\,closed\,once\,Close\,Out\,Report\,is\,accepted.$

Registry of All Job Codes (Regional, Corporate, LABs)
Various

ⁱ This section assumes an accounting audit has been completed ensuring all outstanding payments have been reconciled to the project

For Section 4 in filling out the Project Team Section, for those projects following the materiality limit set forth in the work order approval limits greater than \$5M please complete this section, all other projects do not require this.

Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty

DE 21-049

Reliability Enhancement Program and Vegetation Management Program – Calendar 2020 Annual Report and Reconciliation and Rate Adjustment

Staff Data Requests - Set 1

Date Request Received: 4/1/21 Date of Response: 4/12/21 Request No. Staff 1-2 Respondent: Heather Green

REQUEST:

Re: Testimony of Heather Green, Joel Rivera, and Anthony Strabone, dated March 15,2021, Docket DE 21-049, Attachment A at Bates 19-20, "However, the Consolidated Communications, Inc. ("CCI") reimbursements had to be excluded from the total amount of VMP O&M expenses to be recovered because CCI exercised its contractual option to not participate in the vegetation management aspect of the Joint Ownership Agreement after 2019, resulting in the Company taking on all the costs of vegetation activities annually of the VMP expense budget of \$2,449,556 as shown in Appendix 1, line 14."

- a. Please specify which clause(s) CCI exercised in its contract, the wording relating to that option, and provide a copy of the notification to Liberty regarding CCI's decision to exercise this option.
- b. What is Liberty's recourse under the contract?
- c. Please provide all communications, including any relevant attachments, between representatives of Liberty and CCI as it relates to vegetation activity reimbursement.
- d. Has Liberty reduced its communications trim zone in response to CCI's refusal to reimburse Liberty for trimming activities? Please explain why or why not.
- e. Re: Order 26,352 in Docket DE 20-036, page 7, the Commission stated, "We share the OCA's concerns about the need for Consolidated and other joint-pole owners to bear a fair share of costs and maintenance associated with joint pole ownership. The agreements that govern joint maintenance were negotiated in an era when both electric and phone providers were regulated monopolies serving new customers, and thus may need to be reviewed by the electric companies to ensure that costs are shared equitably and maintenance is not delayed. We direct Liberty to take steps to protect its interests under the inter-company agreements including, if appropriate, renegotiation of those agreements to reflect current circumstances."
 - i. Considering that without CCI reimbursement, the Company may be unable to fully execute the vegetation activities that were proposed prior to CCI's refusal of future payment, has Liberty exercised its rights under the Intercompany Operating Procedures (IOP) contract to compel CCI for reimbursement of future trimming activities? If so, please describe what steps have been taken?

RESPONSE:

- a. Section 7 of IOP-J states: "This agreement will automatically renew itself each year unless either party notified the other in writing at least 30 days prior to the end of such yearly period that it wishes to modify or terminate the agreement." See Confidential Attachment Staff 1-2.a for CCI's notification.
- b. Since CCI had the right to unilaterally terminate the contract (IOP-J), Liberty has no recourse under the contract.
- c. See Confidential Attachment Staff 1-2.a., Attachment Staff 1-2.c.1, and Attachment Staff 1-2.c.2.
- d. No, Liberty has not reduced its communications trim zone in response to CCI's termination of IOP-J. The minimum Puc 307.10 corridor (15', 8', and 10') would still incorporate some of this same clearance zone, and the optimal clearance is to the ground for minimal future vegetation work and future cost efficiencies. For our safety and reliability goals and corridor goals, it does not make sense to trim less.
- e. It is Liberty's opinion that it does not have the right under the now terminated IOP-J "to compel CCI for reimbursement of future trimming." Liberty has nonetheless been in confidential discussions with CCI regarding issues related to CCI's contribution toward trimming costs.

Confidential Attachment Staff 1-2.a contains confidential communications between counsel for Liberty and Consolidated, the confidential nature of which is readily apparent to those who view the confidential version. This information is "confidential, commercial, or financial information" protected from disclosure by RSA 91-A:5, IV. Therefore, pursuant to Puc 203.08(d), the Company has a good faith basis to seek confidential treatment of this information and will submit a motion confirming confidential treatment prior to the final hearing in this docket.

DE 21-049 Exhibit 2 REDACTED Docket No. DE 21-049 Attachment Staff 1-2.a Page 1 of 1

From: McHugh, Patrick
To: Michael Sheehan

Subject: Utility Pole Issues & Trim IOP Termination

Date: Monday, July 29, 2019 1:39:53 PM

Attachments: image005.png image006.png

Hi Mike,

This is a follow-up to a call you and I had some time ago. My notes go back to late April.

In any event, you may recall we discussed my not sending a formal letter advising of the termination of the tree trim Intercompany Operating Procedure, referenced herein as IOP J. As I explained, Consolidated does want IOP J terminated and this is written notice that Consolidated hereby terminates IOP J.

The parties have a Joint Ownership Agreement that dates back to October 1, 1980, between Granite State Electric Company and New England Telephone and Telegraph Company. IOP J controls tree trim. It has the following provision regarding termination: "This agreement will automatically renew itself each year unless either party

notified the other in writing at least 30 days prior to the end of such yearly period that it wishes to modify or terminate the agreement." Thus, under this provision, September 1 would be the last required notification date.

We have been terminating JOA(s) and JUA(s) in their entirety with various electric utilities.

Many thanks and feel free to buzz if you want to discuss. Have a nice day.

Pat

Patrick C. McHugh
C: 603.591.5465
patrick mchugh@consolidated.com
consolidated.com | NASDAQ: CNSL



DE 21-049 Exhibit 2 Docket No. DE 21-049 Attachment Staff 1-2.c.1 Page 1 of 2

 From:
 Diaz, Roberto

 To:
 Heather Green

 Cc:
 Freeman, Steven

Subject: RE: 2020 REP VEG Program

Date: Tuesday, April 14, 2020 5:10:10 PM

Hi Heather,

Good afternoon. I am unclear as to where this billing for trim is coming from. It is my understanding that CCI terminated the Trimming IOP with Liberty per Pat McHugh's correspondence with Michael Sheehan. This was done on Monday July 29th 2019.

Have a good afternoon.

Thanks Roberto

ROBERTO E DIAZ | NH OSP Engineering Manager

D: 603.621.4733 | C: 603.703.9354 Roberto.Diaz@consolidated.com consolidated.com | NASDAQ: CNSL



Notice: This electronic mail transmission may contain confidential information and is intended only for the person(s) named. Any use, copying or disclosure by any other person is strictly prohibited. If you have received this transmission in error, please notify the sender by email.

From: Heather Green [mailto:Heather.Green@libertyutilities.com]

Sent: Wednesday, April 08, 2020 10:14 AM

To: Diaz, Roberto

Subject: FW: 2020 REP VEG Program

Mr. Diaz,

Good morning. I am writing to alert you to the current status of the 2020 Cycle Work Plan for Vegetation Management.

Please find attached the circuit maps CY2020 REP VEG Program in subsequent e-mails, as a zip file is

DE 21-049 Exhibit 2 Docket No. DE 21-049 Attachment Staff 1-2.c.1 Page 2 of 2

too large. The 2020 program is approximately 223.78 miles and includes tree removals. Consolidated Communications portion of the expenses is expected to be about \$838,880.

The following circuits are planned for 2020:

Feeder	OH Miles - Distribution
11L1	14.66
39L2	30.31
6L2	4.06
7L1	78.41
13L3	29.65
14L2	35.39
9L1	10.40
9L2	1.36
9L3	15.04
40L3	4.5
Total OH Miles - Distribution	223.78

Please contact me if you have any questions. Thank you.

Heather Green | Liberty Utilities (New Hampshire) | Program Manager, Vegetation and Inspections P: 603-306-8270 | C: 603-401-1192 | E: <u>Heather.Green@libertyutilities.com</u>
407 Miracle Mile #2, Lebanon, NH 03766

DE 21-049 Exhibit 2 Docket No. DE 21-049 Attachment Staff 1-2.c.2 Page 1 of 2

From: Heather Green
To: "Diaz, Roberto"

 Subject:
 RE: 2020 REP VEG Program

 Date:
 Wednesday, April 8, 2020 2:33:00 PM

Approximately 25% - 4 year cycle.

Heather Green | Liberty Utilities (New Hampshire) | Program Manager, Vegetation and Inspections P: 603-306-8270 | C: 603-401-1192 | E: <u>Heather.Green@libertyutilities.com</u>

From: Diaz, Roberto [mailto:Roberto.Diaz@consolidated.com]

Sent: Wednesday, April 8, 2020 2:32 PM

To: Heather Green < Heather. Green@libertyutilities.com >

Subject: RE: 2020 REP VEG Program

Can you tell me what percentage of your distribution plant is being trimmed this year?

Thanks Roberto

ROBERTO E DIAZ | NH OSP Engineering Manager

D: 603.621.4733 | C: 603.703.9354 Roberto.Diaz@consolidated.com consolidated.com | NASDAQ: CNSL



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From: Heather Green [mailto:Heather.Green@libertyutilities.com]

Sent: Wednesday, April 08, 2020 10:14 AM

To: Diaz, Roberto

Subject: FW: 2020 REP VEG Program

Mr. Diaz,

Good morning. I am writing to alert you to the current status of the 2020 Cycle Work Plan for Vegetation Management.

DE 21-049 Exhibit 2 Docket No. DE 21-049 Attachment Staff 1-2.c.2 Page 2 of 2

Please find attached the circuit maps CY2020 REP VEG Program in subsequent e-mails, as a zip file is too large. The 2020 program is approximately 223.78 miles and includes tree removals. Consolidated Communications portion of the expenses is expected to be about \$838,880.

The following circuits are planned for 2020:

Feeder	OH Miles - Distribution
11L1	14.66
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14L2	35.39
9L1	10.40
9L2	1.36
9L3	15.04
40L3	4.5
Total OH Miles -	
Distribution	223.78

Please contact me if you have any questions. Thank you.

Heather Green | Liberty Utilities (New Hampshire) | Program Manager, Vegetation and Inspections P: 603-306-8270 | C: 603-401-1192 | E: Heather.Green@libertyutilities.com
407 Miracle Mile #2, Lebanon, NH 03766

Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty

DE 21-049

Reliability Enhancement Program and Vegetation Management Program – Calendar 2020 Annual Report and Reconciliation and Rate Adjustment

Staff Data Requests - Set 1

Date Request Received: 4/1/21 Date of Response: 4/12/21 Request No. Staff 1-4 Respondent: Heather Green

REQUEST:

Re: Testimony of Heather Green, Joel Rivera, and Anthony Strabone, dated March 15, 2021, Attachment A at Bates 20, "The Company spent \$55,123 more on planned cycle pruning due to the 8L1 delayed work in relation to the railroad permitting and additional operational costs for new work management program which includes the costs for tablets, licenses, and training."

- a. What portion of the \$55,123 was spent on additional operational costs for each below:
 - i. new work management program
 - ii. tablets
 - iii. licenses
 - iv. training
- b. Re: Docket 20-036, Liberty response to Staff data request 1-1 d. stated hardware related cost "for a total of \$1,037.40" and "No other charges related to the licensing or hardware of the software were made to VMP."
 - i. Including the costs detailed above in this response, what are the total costs to-date for this new work management system?
 - ii. Will there be future costs? Please quantify.
- c. Other than Empire District, is the work management program a system-wide initiative? Please explain why or why not?
- d. What specific cost efficiencies are expected to be realized by this new program? Please quantify these savings and timeframe achieved.

RESPONSE:

- a. The percentage of costs for the new work management program are below. The remaining 14% is attributed to the work on the 8L1.
 - i. The new work management program is not a software. It is made up of purchasing tablets, licenses, and providing tablets.
 - ii. Tablets 41%

- iii. Licenses 37% iv. Training 8%
- b. The answers are below.
 - i. The program costs to date are \$80,149.63 and details are below.
 - 2019 costs are \$1.037.40
 - 2020 costs are \$49,949.12
 - 2021 costs are \$29,163.11
 - ii. The current and future crew tablet costs are included in the bid work costs, similar to a phone, chainsaw, etc. The 2022 ECI work planner tablet costs are reduced to data charges only. The licensing costs are annual. Licenses are at a bulk purchasing rate of \$1,193 each. We have 19 currently at a total of \$22,667.00. We have bulk purchasing power with LU Central. They have approximately 75 licenses. The training costs are unknown.
- c. Liberty's Central Region was the first to utilize Terra Spectrum. Liberty's West Region is also looking to incorporate Terra Spectrum as their Vegetation Management Work Management System. All three electric Liberty VM programs in the various regions will then run on the same program.
- d. Specific efficiencies are expected to be numerous. The ability to have a closed loop work order system and report ability allows for many improved efficiencies. Some of those are below.
 - Pre-loading job accounting and costing for invoice preparation and increased reporting abilities, for example Make Safe work.
 - Permission tracking, and recording in an accessible and reportable manner.
 - Clear work order communication from inception, permission, performance, and quality control review.
 - Ability to efficiently assign work based on resource needs.
 - Information immediately accessible to multiple parties.
 - Improved tree crew communications on abilities, resource needs, and work completion.
 - Ability to report on production of crews.
 - Improved communication on land owner permissions.
 - Improved ability to review and communicate audits and reworks from failed audits.
 - Ability to report in dashboards.
 - Ability for tree crews to digitally record work in one step, and to create the related multiple required reports, which are currently generated by hand.
 - Improved communication, access, and reporting on tracking of landowner restrictions and refusals.

Docket No. DE 21-049 Request No. Staff 1-4

The savings and timeframe are currently unknown as they are expected to accrue over time and are not easily quantifiable.

Liberty Utilities (Granite State Electric) Corp. d/b/a Liberty

DE 21-049

Reliability Enhancement Program and Vegetation Management Program – Calendar 2020 Annual Report and Reconciliation and Rate Adjustment

Staff Data Requests - Set 1

Date Request Received: 4/1/21 Date of Response: 4/12/21 Request No. Staff 1-8 Respondent: Heather Green

REQUEST:

Re: Testimony of Heather Green, Joel Rivera, and Anthony Strabone, dated March 15, 2021, Appendix 4 at Bates pages 30. The planned and actually completed miles are not depicted as they have been in previous reconciliation reports tables listed as "Vegetation Management Activities" (see Docket DE-19-051, Appendix 4, Bates page 24; Docket DE 20-036, Appendix 4, Bates page 20).

- a. Please resubmit the Vegetation Management Activities table including both "Miles Planned" and "Miles Completed" as a revision to the initial filing dated March 15, 2021.
- b. Please confirm that the 194.13 miles were completed and reconcile this amount with the approximately 220-230 miles completed in previous 4-year cycle years.

RESPONSE:

- a. See Attachment Staff 1-8.a.xlsx.
- b. Upon review, Liberty identified two small portions were inadvertently omitted in the previous filing; 8L1 and 2376W. Those were added to this version. The miles completed in 2020 were 195.37. This is 29.66 miles difference of our annual work of about 220–230 miles to accommodate for the reduced funding available in 2020.

REVISED Appendix 4 - O&M Expenses

CY 2020 Vegetation Management Activities

CY 2020

		C. 2020		
	Reference	Program Plan	Activities	Line
	See Appendix 6 for definitions	As needed	Spot Tree Trimming	1
	See Appendix 6 for definitions	As needed	Trouble and Restoration Maintenance	2
	See Appendix 6 for definitions	225.03	Planned Cycle Trimming	3
	See Appendix 6 for definitions	As needed	Cycle Trimming Police Detail Expenses	4
	See Appendix 6 for definitions	As needed	Hazard Tree Removal	5
	See Appendix 6 for definitions	As needed	Enhanced Hazard Tree Removal	6
	See Appendix 6 for definitions	As needed	Interim Trimming	7
	See Appendix 6 for definitions	As needed	Tree Planting	8
	See Appendix 6 for definitions	As needed	Other Police Detail Expenses	10
OH Miles - Completed	OH Miles - Distribution	Feeder	Substation	11
14.66	14.66	11L1	Craft Hill #11	12
30.31	30.31	39L2	Slayton Hill #39	13
4.06	4.06	6L2	Hanover #6	15
78.41	78.41	7L1	Enfield #7	16
0.00 *	29.66	13L3	Spicket River #13	17
35.39	35.39	14L2	Pelham #14	18
10.40	10.40	9L1	Salem Depot #9	20
1.36	1.36	9L2	Salem Depot #9	22
15.04	15.04	9L3	Salem Depot #9	23
4.5	4.5	40L3	Michael Ave #40	24
1.24	1.24	8L1	Charlestowtn #8	25
195.37	225.03	Total OH Miles - Distribution		26
OH Miles - Sub				
transmission - Completed	OH Miles - Sub transmission		Sub transmission	27
3.15	3.15 Miles/ 30.13 Acres	2352	BARRON AVE. #10/SALEM DEPOT #9	28
0.89	.89 Miles/ 6.57 Acres	2393	BARRON AVE. #10	29
3.15	3.15 Miles (6.3 Total)	1303/1304	HANOVER #6/MT. SUPPORT #16/LEB #1*	30
0	0.15	2376W	SPICKET RIVER #13	31
7.19	7.24 mi/36.7 acres	Total OH Miles - Sub transmission		32

^{33 *} Portion completed in 2019

^{34 **} Deferred to 2021